

CHILTERN CONNECTIONS INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

Chiltern Connections Limited has over 30 years' experience of delivering conformal coating, potting and engineering services, as well as supplying and manufacturing materials and equipment. Our extensive technical expertise, reliability, strong supplier partnerships, and impressive product range have enabled us to grow as a trusted supplier of materials, services and equipment, enabling us to achieve our Mission of protecting and connecting industries globally with materials and engineering services for increased reliability and performance. We strive to deliver consistency in quality of service and goods to ensure customer satisfaction, deliver value for money, sustain a profitable business, and work towards our Vision of creating sustainable solutions with a worldwide reach for a greener future.

Our commitment to quality and occupational health and safety is delivered by adopting an integrated approach to our management systems for ISO9001:2015 and ISO45001:2018. We are committed to maintaining our certifications through continual improvements and effective communication with all our interested parties, and by compliance with all relevant legislation, regulations and other legal and industry requirements.

Chiltern Connections Ltd defines its core values for integrated management as:

- Providing a safe and healthy place of work, maintaining plant, equipment and machinery, and ensuring safe storage and use of hazardous substances;
- Ensuring that all accidents and incidents are investigated so as lessons can be learnt to prevent future similar events;
- Ensuring that processes are in place for identifying risk and hazards to staff, contractors and the environment, and to ensure these hazards are then eliminated or controlled for all activities as far as is reasonably practicable
- Liaising closely with any persons (e.g. landlords) from whom we lease working space to ensure good co-ordination and co-operation for the safety of our employees and visitors;
- Ensuring that all employees are suitably trained to allow them to work safely, and understand health and safety and environmental awareness at work;
- Developing a partnership approach with our suppliers and subcontractors to encourage them to adopt products and services with a focus on quality, safety and environmental objectives;
- Monitoring the service we provide to our customers through feedback and audits;
- Ensuring health and safety and quality objectives and targets are set annually and reviewed regularly by Senior Management
- Consulting with employees through regular meetings and by communicating/reviewing our quality and health and safety and objectives and targets;
- Ensuring managers and all employees understand their role and responsibilities, and lead a culture where health, safety and quality are an integral part of our business;
- Measuring our performance and analysing the results over a period of time to identify opportunities for improvement;
- The adoption of joint responsibility by management and employees for development and implementation of this policy.

This policy statement is communicated to all employees and persons working for or on behalf Chiltern Connections Ltd and will be displayed on the Company website and made available to any other interested parties on request.

Signed:



Managing Director

Date: 07/01/2025